



Pennsylvania Home Improvement Contractor # 5978

WARRANTY & CARE GUIDE

Thank you for investing in our product and services. I hope you find that property improvement and “Curb Appeal” you were looking for. We take pride in all of our installations. See below for some minor details you should be aware of. By following these care instructions it will make your newly installed curbs last for many years to come.

CARE:

-Please keep all children, pets, and other activities away from the newly installed curbs for at least the first 48 hours. This includes planting grass, mulching/rocking in areas.

- During Day of Installation: any damage done to wet curbs either by pets, children or any other type of activity will be subject to a \$25 per occurrence charge due to extra labor in correcting the damages.

-Please do not water flowers, trees & lawns for at least 12 hours after installation. This will assure a good sealer curing.

- It is the customer's responsibility to mark or locate any shallow buried (UTILITIES) or any other underground objects prior to us starting our installation (we generally go no deeper than 2”-3” with our sod cutter) Please refer to the [Utility Disclaimer](#) in the contract.

-Wait a full month before doing any string trimming that touches the curb. Any damage done before the full 28 days of curing will void warranty

-Wait 3-4 days until you mow your lawn to prevent premature damages via mower wheels / deck.

-If you plan on having additional landscaping completed please make sure you build wood ramps over the curbs to prevent immature damages from equipment such as wheel barrows, skid loaders, etc.. (over life of curb) It is your responsibility to notify your landscaper or contractors of this Precautionary step.

-Make sure all granular lawn /garden fertilizers are swept off prior to rain events or watering plants. If not there will be rust looking spots left behind.

-Never drive tractors or vehicles over curbing without first building ramps to protect the curbing. If this is done the warranty expressed herein will be voided. If damage is done we will be happy to come out and repair the section. There is a \$200 minimum charge for this service, materials and labor will be additional cost.

-Keep an eye on tree roots that are coming to the surface and that could potentially push up on the curbing, cut back as needed-It is recommended that the Sealer be reapplied every 1 – 2 years to keep your curbing looking clean & bright. Contact us for further info or to get a quote for this service.

-Efflorescence or salt deposits (white powder substance) can appear on occasion and does not look good on curbing. It is generated from water sprinkling systems and can also appear after a rainstorm.

The intensity of the efflorescence varies depending upon the type (hardness) of water and volume of water that gets on the curb. Check your sprinkler heads while the system is on and try to adjust them to minimize the amount of water spraying directly on the curb. If you have just planted sod and are watering frequently, efflorescence may appear more readily. Be patient, wait for your lawn to get established and clean the curb after it dries. A solution of 50/50 vinegar and water with a light brushing will remove the efflorescence. You may have to do this a few times; eventually, the efflorescence should go away.

-Curbing with color added may look “splotchy” for the first few days while it fully cures. This is normal and will more than likely go away with-in 28 days of the installation. Since that is how long it takes for concrete to fully cure. This is not to be confused with efflorescence.

-Inspect your curbing yearly to check for voids under them caused from wash-out or natural settling. Fill in with ground as needed.

- Inspect your curbs drainage system to make sure they are not clogged and are working properly. See [Water Damage Disclaimer](#) in the contract.

WARRANTY:

We offer a full one year warranty for workmanship and material defects. Normal cracking will take place over the settling period. We put control joints in the curb to reduce the cracking to certain location. We have even went a step further and added fiber reinforcement.. Since these don't always work 100% of the time due to “mother nature” and being made from natural materials. If excessive cracking occurs call us to access the situation. If both parties agree that it would be better to replace a section, the coloring and stamp pattern may actually make the repair look “ill” instead of improving the look due to cracking. Remember any alterations or changes are better to be done with-in the first 30 days of the installation. After this time the colors may vary slightly. We will always keep on file your color, style and texture used. Sunlight, temperature, sand, concrete all have influence into the final coloring. Results may vary slightly due to these mentioned items from the original job. Remember a hairline crack is less noticeable than a patch of discoloration in a curbing section.